Door Identification Questionnaire

We at Larson pride ourselves on having the best Customer Service in the industry. We constantly strive to help solve any questions or concerns you have with your product.

To help identify which model Larson Storm Door you have, please complete this form. Then call our Customer Homeowner Help Line at 1-800-352-3360, with this form, while you are by the door. While this form will help us to identify your door, we may need to ask additional questions.

- Are you the original owner? ☐ Yes ☐ No
- If any part is not original equipment, please let us know which one.
- Have you added any accessories to your door?

Where did you purchase your door? _____________________________ When? _____________________________

Model_________________ Registration #_________________ Door Color_________________ Door Opening Size_________________

A. How thick is your door? __________________________

Measure from the bottom of the window opening to the bottom of the door. Circle the number beneath the frame that most closely matches yours.

OVERLAP FRAMES
1-3/8” thick
1-5/8” thick
1-7/8” thick

CLASSIC-VIEW
1-1/4” thick
1-1/2” thick

WOOD-CORE
1” thick

B. Does the door surface have a smooth metal finish, wood grain, or a rough vinyl texture? __________________________

C. Does your door have any molding(s)?

1.
2.
3.
4.

D. Which exterior hardware most closely matches yours?

What color is the hardware? __________________________

Can you use a key to lock your door? __________________________

If your door is over 1” thick, is there a plate on the door’s edge where a latch and deadbolt come out? __________________________

What is the name stamped on the plate? __________________________

E. Which inside handle most closely resembles yours? __________________________

What color is the inside hardware? __________________________

F. Does your screen take up the whole window opening or just half?

Are there one or two glass inserts in the door? __________________________

Remove either the screen or a glass insert and measure its size tip to tip.

Glass or screen measured:

width: __________________________
height: __________________________
If the door has one of these grids, which one is the closest match?_________

G. 1 2 3 4

Which glass most closely resembles yours?

H. One or Two Beveled Lines Clear Glass Beveled Lines with or without Brass Strip

Enter the Registration Number on the front page. The number is in different locations depending on the model/date of your door.

I. For doors manufactured before 1997, the registration number is a 9 digit number stamped into the door.

Possible Registration Number locations

For doors manufactured beginning in 1997, look for the sticker (similar to one below), either on the edge of the door, or on the hinge side z-bar.

Larson Manufacturing
1-800-352-3360
REG: 038832U.111970506

Is the expander at the bottom of the door made out of vinyl or metal? ___________

What color is the expander?__________

How many sweep channel(s) are there?_____

For doors one inch thick, which plastic corner cap is on the inside?

J. K.

Is the expander at the bottom of the door made out of vinyl or metal? ___________

What color is the expander?__________

How many sweep channel(s) are there?_____

For doors one inch thick, which plastic corner cap is on the inside?

L. HINGES

Do you have 3, 4 or 5 individual hinges?_________

Is the hinge a continuous hinge (entire length of z-bar)? □ Yes □ No

WEATHERSTRIPPING

What type weatherstripping does the z-bar have?

Felt__________ Rubber__________

What color is the weather stripping? ____________

For doors manufactured beginning in 1997, look for the sticker (similar to one below), either on the edge of the door, or on the hinge side z-bar.

M. Measure the width and height of the door only. Do not include the side z-bars or expander.

N. If the door itself needs replacement, you will need to provide the store with your opening size measurements. Use this drawing as a reference to get the measurements. You may need to remove the door first to obtain an accurate measurement.